

## MediWash user instructions

### Getting started

Your MediWash provides a hot water hand wash without the need for external plumbing or drainage. It is entirely self contained, with each TEALtainer water container holding 9 litres of fresh water.

The waste water is contained within a heavy duty polyethylene bag - when the fresh is used up the waste bag will be full.

The MediWash provides up to 40 wet/soap/rinse cycles per filling of each of the TEALtainers.

**Please note:-** the MediWash has nothing to adjust. Both the water temperature (approx. 38 - 40°C) and the wet/soap/rinse cycles are factory set.

### Unpacking

Check that the component parts and specification are correct.

Check for damage and retain packaging.

*Notify Teal immediately if damage is found.*

### Setup

Disconnect the water delivery pipe from the white cap by pushing the grey tab whilst pulling upwards and remove the TEALtainer.

Fill with cold water through the large opening to just below the base of the white cap. Return the TEALtainer to the unit and feed the waste pipe back into the red waste cap hole and connect up the water delivery pipe.

Connect the 13 amp plug into the 230V mains socket and switch the unit on by means of the ON/OFF switch located at the back of the unit.

The automatic sensor will light up and the unit will run a 10 second cold water purge. The MediWash is now ready for use.

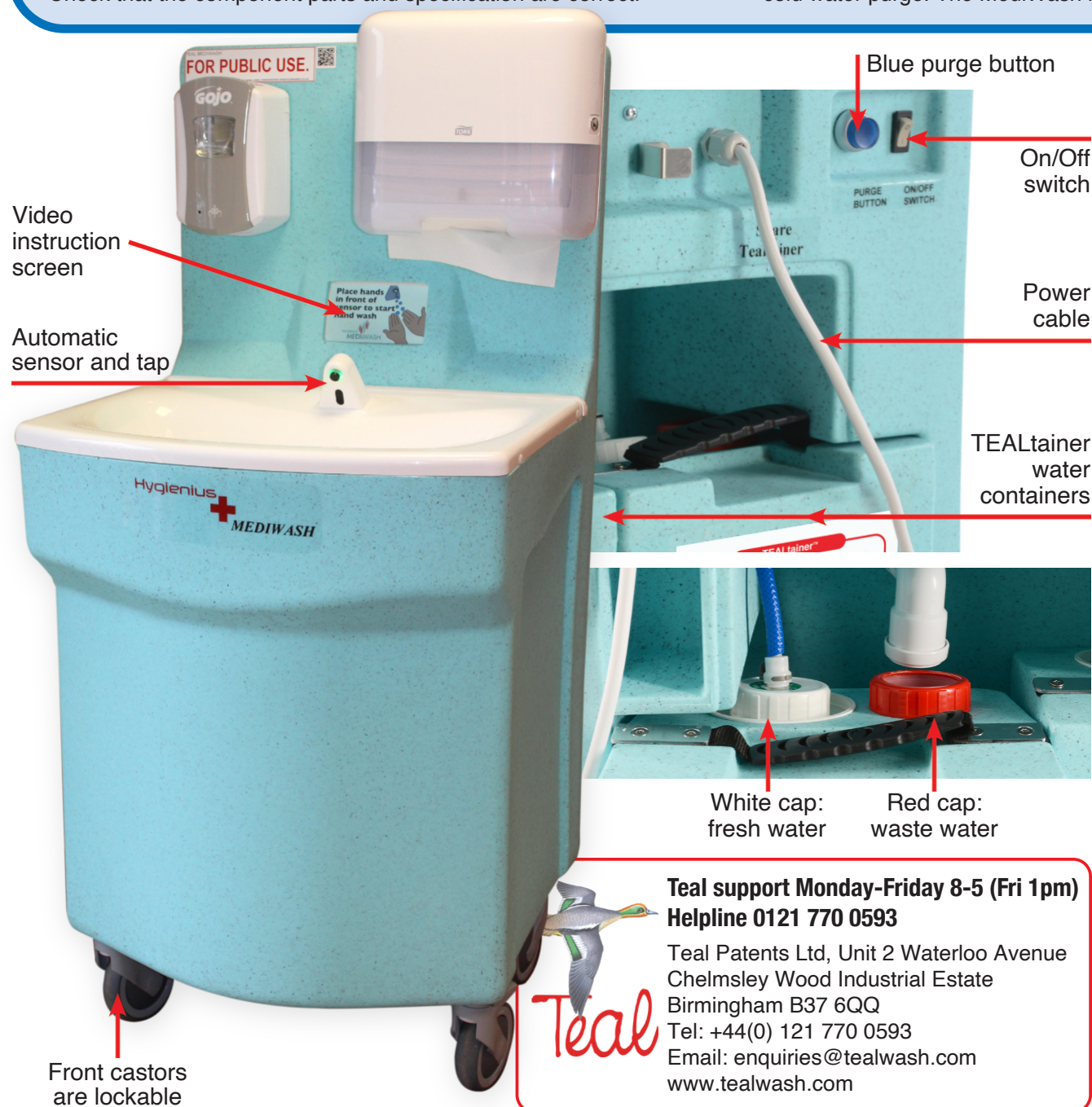
### Operation

To operate, place your hands in the bowl by the sensor and the automatic sensor will start to flash, beginning the wash/rinse cycle. Water will be dispensed for 3 seconds to enable hands to be wetted.

Apply soap and lather thoroughly for a period of 20 seconds. At the end of that time, warm water will be dispensed for 10 seconds to enable soap to be washed off the hands. Remove hands from the bowl and dry with a paper towel. The MediWash will automatically reset ready for the next user.

### Manual purge

To undertake a manual cold water purge, press the Purge Button (located on the panel at the rear of the unit). The water will run for 5 minutes.



## IMPORTANT safety instructions - read first

Do use only as a hand wash - DO NOT DRINK the water.

Do use an electrical supply matching the product rating.

Do get your MediWash electrically tested annually by a qualified electrician.

Do unplug before removing the TEALtainer.

Do only use cold fresh water to fill your TEALtainer.

Do **TAKE CARE** when handling the TEALtainer - when full it weighs 11KG. If you suffer from a medical condition that could be adversely effected, **GET ASSISTANCE**.

Do dispose of all waste water into a sluice or foul-water drain

Do disinfect the unit regularly - see cleaning

procedure.

Do **not** use the unit if it is damaged - contact Teal.

Do **not** create a trip hazard with the mains cable.

Do **not** use if the mains cable is damaged - contact TEAL.

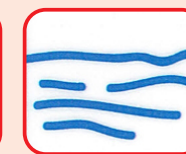
Do **not** use the MediWash for the disposal of any other fluids or waste liquids.

Do **not** throw away packaging - retain for storage.

Do **not** store your unit in freezing conditions.



Do not drink



Do not operate without water



Do not freeze

## Maintenance and troubleshooting

**Problem: The unit will not work and there is no illuminated tap ring.**

1. Check that the appliance is plugged into and switched on to a mains supply that corresponds to the rating plate at the rear of the unit.
2. Check that the unit itself is switched on. Open the door and locate the on/off switch on the underside of the power box. The green tap indicator will illuminate and the automatic purge will start.
3. Check the fuse in the plug (use only a 13 Amp fuse to BS1362).

**Problem: The unit seems to be working but there is a reduced/no water flow?**

1. Open the door and **switch off the unit**, unclip and remove the TEALtainer (water container). Disconnect the pickup pipe by pushing the grey

tab whilst pulling upwards.

2. If the waste bag is fully inflated, empty it into a sluice or foul water drain. Withdraw the fresh water pickup pipe and check the filter for obstructions. New bags and filters are available from Teal.

3. Ensure that the fresh water compartment is filled with cold fresh water to the side indentation. Take care when handling the full container. Locate the TEALtainer into the unit.

4. Ensure that the pickup pipe connector snaps on to the white spout. Switch on the unit: it will perform a 10 second cold water purge to prime the system.

5. If water still does not flow, check the tap nozzle for blockages. Clean with a pin or carefully lever out and contact Teal for a replacement.

**Important: always unplug your handwash before inspecting it.**  
**If a problem persists, contact the Teal hotline on +44 (0)121 770 0593.**

## Warranty

TEAL PATENTS LTD warrants that under normal use and correct maintenance, it will replace at no cost to the customer any defect in material or workmanship for a period of 2 years from the date of purchase on a return to factory basis.

Exclusions: Normal use must follow the guidelines given. Repairs required as a result of incorrect

maintenance, accidental damage or use outside of the recommended parameters. Repairs required as a result of non-approved third parties maintaining the product, or any unapproved modifications.

See our terms and conditions available on request.

This does not affect your statutory rights.

### Daily cleaning

1. Switch off the unit.
2. Drain the TEALtainer (water container) completely and dispose of all water to a sluice or foul water drain.
3. Flush out the waste compartment (red cap) with fresh water. Make sure that the waste bag is empty.
4. Re-fill the fresh water compartment (white cap).
5. Wipe all surfaces with a soft cloth using a mild detergent.
6. Switch on and the unit will automatically run a 10 second cold water purge.

### Disinfection

It is recommended that your MediWash is

disinfected every 48 hours. Fill the fresh water compartment, add **500ppm chlorate solution** and switch on. After the automatic 10 second purge, press the purge button. The unit will run for 5 minutes effectively disinfecting the complete system. Dispose of all the water and then flush through with clean water.

### Storage

Before placing in storage:-

- Operate the purge button until water flow stops.
- Empty the TEALtainer completely, clean and wipe down.
- Ensure that the unit is protected from frost.

**Teal support Monday-Friday 8-5 (Fri 1pm)**  
**Helpline 0121 770 0593**

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